



US Mid-Market

Benefit from our expert claims team - powered by Sedgwick

When claims occur, businesses want to resolve them as quickly as possible, get employees and customers the care they need, and control costs. Whether it is a workers' compensation, auto or general liability claim, Sedgwick and AXA XL can help. Together, we have the expertise and advanced technology to manage these claims and help you achieve the best possible results.



Expert Mid-Market Claims Management

Workers' Compensation

Our integrated approach to workers' compensation claims management brings together all of the jurisdictional, clinical, return to work and settlement expertise required for a successful program. We offer an integrated, outcomes-focused solution that includes coordinating the claims process and using case managers and healthcare specialists to help improve the employee's overall health and well-being. Clients access one system to obtain all necessary information along the continuum of an employee absence. Solutions to meet your needs:

- Jurisdictional expertise in end-to-end claims management
- Managed care
 - Clinical consultation/nurse triage
 - Telemedicine/telePT
 - Case management
 - Utilization review
 - Behavioral health
 - Return to work management
 - Pharmacy utilization review/complex pharmacy management
 - Physician advisor/peer review
 - Medical bill review
- Medical and specialty networks – outcomes, quality-based networks including PPO, MCO, MPN and HCN
- Strategic partnership with catastrophic case management firms (such as Paradigm) to drive the best outcomes on severe injury claims

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Auto (Sedgwick)

We provide auto claims administration services for various types of transportation programs. We offer first- and third-party claims management services for Professional Service companies, Technology companies, Financial Institutions, Healthcare Manufacturing and Wholesale & Distribution Companies.

General and Product Liability (Sedgwick)

With access to one of the largest groups of liability experts in the world, we stand ready to support and resolve the general and product liability challenges that businesses face every day. Through a proactive and collaborative approach, we carefully manage stakeholders' expectations and minimize the risk of disputes and litigation. We maintain positive relationships with customers and protecting your brand are top priorities for our liability teams.

Property (AXA XL)

AXA XL is committed to providing Property claim services for our Mid-Market clients through a designated internal team of seasoned experts, ready to assist our customers as efficiently as possible.



Expert Catastrophic Claims Management

Provided on all lines of business by savvy claim professionals who average more than 30 years of catastrophic claim management experience.

Claims Reporting

An experienced, dedicated claims team is prepared to go the extra mile and will give your claim the attention it deserves.

How to Report an AXA XL US Mid-Market Claim

- Phone: 866-902-5023
- Email: 9954AXAXLmidmarket@Sedgwick.com
- Website:
 - Visit: <https://intake.sedgwick.com/u/AXAXLMidMarket/intake>
 - Enter Access Code: 9954GlobalIntake!

We are here to help

Taking care of people is at the heart of everything we do. Ensuring customer satisfaction and incorporating advanced technology tools are top priorities. Together, we provide the claims expertise, services and commitment that today's businesses demand. We offer innovative, cost-effective claims solutions for clients and help them ensure the best possible experience for their employees and customers.

About Sedgwick

Sedgwick is a leading global provider of technology-enabled risk, benefits and integrated business solutions. The company provides a broad range of resources tailored to our clients' specific needs in casualty, property, marine, benefits and other lines. At Sedgwick, caring counts®; through the dedication and expertise of nearly 27,000 colleagues across 65 countries, the company takes care of people and organizations by mitigating and reducing risks and losses, promoting health and productivity, protecting brand reputations, and containing costs that can impact the bottom line.

About AXA XL

AXA XL, the property & casualty and specialty risk division of AXA, provides insurance and risk management products and services for mid-sized companies through to large multinationals, and reinsurance solutions to insurance companies globally. We partner with those who move the world forward.

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