



Asia / Crisis Management & Special Risks / Security Risks

Kidnap & Ransom

In today's global business economy, the threat of kidnap, hijack, wrongful detention and extortion is significant. These hazards are no longer solely confined to people of high profile. Managers and ordinary employees of foreign and domestic companies are being increasingly targeted.

Incidents of this nature are difficult to predict. When they occur, they require a swift, organised and specialised response. At AXA XL, we help companies navigate through these dynamic, complex and ever-changing threats. We offer specialised knowledge to help clients manage their risk landscape and offer a wide range of insurance coverages.

Our coverage includes:

- Assault
- Child abduction
- Disappearance
- Express kidnap
- Extortion
- Hijack
- Hostage crisis
- Kidnap
- Products extortion
- Threat
- Wrongful detention
- Political evacuation

Our capacity

- Up to USD 100m per insured event

Target industries

Our coverage is designed to cater for a diverse spectrum of clients and industry groups ranging from high profile individuals to small businesses to large multi-nationals. Typical industry groups include:

- Aviation
- Construction and engineering
- Finance
- Humanitarian and aid agencies
- Maritime
- Mining
- Media and journalists
- Oil and gas
- Security
- Telecommunications

Crisis response services

S-RM provides AXA XL clients with an unrivalled combination of corporate intelligence, crisis management and cyber security support that's designed to both reduce risk and manage incidents, offering full corporate resilience.

The depth of their expertise is built on the diverse experience and background of their crisis management consultants – including within the FBI and CIA, and from international armed forces, police forces, hostage crisis negotiation units and global risk consulting companies. Over the last two decades, S-RM consultants have handled over 1,000 kidnap, extortion and crisis cases, including terrorist kidnappings and cyber response.

With consultants strategically located across the globe, S-RM can respond quickly whenever and wherever an incident happens. The six main hubs in London, Cape Town, Rio de Janeiro, New York, Washington DC and Hong Kong are supported by a further 12 regional offices. Collectively, S-RM consultants speak over 30 languages, and already support clients in over 140 countries. The S-RM crisis management response protocols are unique.

Global Security Insight (GSI)

S-RM's Global Security Insight (GSI) provides AXA XL clients with detailed information about security risks in over 200 territories. Full access is included as part of AXA XL's pre-event response service and provides clients and their staff with vital information for those travelling throughout the world.

Why choose us?

- We are one of the world's leading insurers and the largest syndicate at Lloyd's of London.
- We have the largest kidnap and ransom capacity in the market.
- Our strength and capacity allows us to be flexible, tailoring cover to fit client needs.
- We offer access to world-leading kidnap response and crisis management expertise through our security consultants S-RM.
- We'll be there 24/7 when you need us to settle claims quickly and efficiently.
- Our clients have exclusive access to Global Security Insight (GSI) platform, a market-leading risk information platform.
- AXA XL's core operating insurance and reinsurance companies have one or more of the following financial strength ratings: AM Best A+, S&P AA-, Fitch AA-
- According to the Gracechurch London Claims Report, AXA XL is leading the London market for being recommended by brokers based on the claims service they received in 2018.*

At AXA XL, we work closely together with other AXA teams around the globe to provide you and your client the most holistic service and relevant solutions.

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